

CREATING NEXT-LEVEL (NLE's) ENGAGEMENTS

A next level engagement is the opportunity that exists at a higher level of connection. A higher level of connection becomes more personal over time.

In this case, we're creating next-level engagements where we will "herd" people from social media into direct 1:1 engagement.

In all of the events on our PROSPECT spreadsheet, I will respond to the person with a Direct Message. (Level 1)

We cover the words to use in section 3.4 of the portal

After receiving specific information that I ask from the person, I invite them to my calendar in a Direct Message. Because the NLE is still happening in the direct message, we are still on Level 1.

Once the person books a call on my calendar, we reach the next level - Level 2: phone call!

Order of NLEs for All Social Media Connection Events (Refer to Creating Connection Events Worksheet):

PROSPECT:

(I record all messages between myself and the prospect on our PROSPECT spreadsheet)

[Level 1] Respond in DM



[Level 1] Invite to call in DM [Level 1] Drop calendar link in DM

LEAD:

(When a prospect books a call, I move their name from the PROSPECT spreadsheet to the LEAD spreadsheet)

[Level 2] Speak on phone call

CUSTOMER:

(When a lead pays for my services, I move their name from the LEAD spreadsheet to the CUSTOMER spreadsheet)

[Level 3] Enroll lead in program

Keep this spreadsheet on hand while you're working on sales activities in your Buyer's Journey spreadsheet.

Share your questions, wins and challenges about this worksheet in our Facebook Mastermind.

